

marren

Microwave Oven

Model: ISM-1800

Warranty Terms & Conditions



V.01 24.01.20_

WARRANTY CONDITIONS & EXCLUSIONS

Marren warrants to the original purchaser that the microwave is free from defects in materials and workmanship. The warranty will thereby commence from the (“Original Purchase Date”) and expire 3 years after.

Any components or parts of the microwave which proves to be defective in material or workmanship within 3 years of the original date of purchase, will be replaced or repaired by an authorised engineer, without cost to the original purchaser, except for the following exclusions.

EXCLUSIONS

- a) Cosmetic damage, including scratches and dents incurred during use.
- b) Any fault or repairs needed due to misuse or neglect of the appliance.
- c) Costs related to the removal, installation or transport of the appliance.
- d) Failure of the appliance due to being incorrectly installed and non-compliant to the operation manual instructions, unless installed by a Marren authorised engineer.
- e) Where periodic maintenance, repair or replacement of parts has been carried out by a non Marren authorised engineer.
- f) Replacement of consumables through wear and tear which includes, but is not limited to, glass door, base tray, stirrer covers, lamps, air filters and plug fuses.
- g) Where the model number has been altered, deleted, removed or made illegible, deliberately.

CONDITIONS

- a) All repairs during the warranty period must be completed by an authorised engineer of Marren, either on-site or at an approved location. Any work carried out by a non-authorised engineer will invalidate the remaining term of the warranty.
- b) Any parts or components replaced under the warranty will be covered for the remainder of the warranty period.
- c) This warranty is non-transferable and only valid for the (“Original Purchaser”) during the 3 year warranty period.
- d) This warranty is only applicable to appliances sold and retained within the UK and installed with the correct electrical power supply. Please see the operations manual for more information.

How to claim: In the event that a repair is required under warranty, customers should contact the Marren service team on 01933 665313 or service@marren.co.uk. Alternatively, you can contact your original dealer who can help initiate your warranty claim.

 01933 665 313

 sales@marren.co.uk

 www.marren.co.uk

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