



Support



Parts



Equipment

eikonServe Plan



What is covered in a 35 Point Check?

1. Visual Check
2. Installation
3. Circuit breaker
4. Condition of the machine
5. Cleanliness of the machine
6. Check site have the correct cleaning products
7. Serviceability of the machine
8. Number of cook counts
9. Fault codes cleared
10. Display
11. Keypad
12. Door assembly
13. Cavity
14. Jet-plates
15. Stirrer assembly
16. Wave-guide covers
17. Check speed controller
18. Check and adjust door switches
19. Check fuse holder condition (ALL)
20. Confirm fuses are correct
21. Check connections on noise filters
22. Hot box seal
23. Motor seal
24. Check element current
25. Clean air filter
26. Clean dust from EC Chamber
27. Tighten all HV Connections
28. Check microwave circuit currents
29. Check blower motor
30. Check stirrer motors
31. Check wiring
32. Check firmware
33. Check time and date
34. Check door seal and choke
35. Carry out M/W Leakage survey



Any additional benefit to using
Marren's eikonServe plan?

YES

During the service if any parts are required we will inform you of the cost and if approval is given whilst our engineer is on site, no additional labour charge will be made.

